

FORM A
PERFORMANCE TARGETS
 FY 2019

CALUMPIT WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)		DEPARTMENT FY 2018 ACTUAL ACCOMPLISHMENT	DEPARTMENT FY 2019 TARGET	RESPONSIBLE BUREAU/OFFICES	DEPARTMENT FY 2019 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
A. Water Facility Service Management							
2019 Budget:							
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	80.7% of household are being served with potable water	84% of household are being served with potable water	Commercial Services Department			
PI 2 (Quality) <i>Reliability of Service</i>	Percentage of household connections receiving 24/7 supply of water	100% of household connections are receiving 24/7 supply of water	100% of household connections are receiving 24/7 supply of water	Commercial Services Department			
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for a 24/7 supply of water	1.69:1	Must be > 1.2:1	Engineering & Operations Department			
PI 1 (Quantity)							
2019 Budget:							
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to the water production.	19.78% unaccounted for water for the year	Must be ≤ 30% for the year	Engineering & Operations Department			

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PI 2 (Quality) <i>Potability</i>	All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017	0.2 ppm. No deviation from chlorine residual PNSDW standard	0.2 ppm. No deviation from chlorine residual PNSDW standard	Engineering & Operations Department			
PI 3 (Timeliness) <i>Adequacy/Reliability of service</i>	Average response time in hours to restore service when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the Citizen's Charter of the LWD	Within 24 hrs., major & minor leakages is repaired and water supply is restored	Within 24 hrs., major & minor leakages is repaired and water supply is restored	Commercial Services Department			
Support to Operation (STO)							
2019 Budget:							
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD in PI 3)	232:1 based on 22,481 active service connection	240:1 based on 23,278 active service connection	Administrative Department			97 Regular Employees (2019)

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PI 2 <i>Affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Average Income of the Lowest Income Group (LIG) = P8,000.00 5% x LIG = P400.00 Minimum Charge is lower than the Average Income of the Lowest Income Group (LIG) P174.00 < P400.00	Minimum Charge: P174.00 Average Income of the Lowest Income Group (LIG) = P8,000.00 Minimum Charge is lower than 5% of the Average Income of the Lowest Income Group (LIG). 5% x LIG = P400.00 Existing Water Rate = P174.00	Commercial Services Department			
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	No. of Complaint: 12,085 No. of Complaint Acted Upon: 12,085 100% Customer complaints acted upon against received complaints	100% Customer complaints acted upon against received complaints	Commercial Services Department			
General Administration and Support Services (GASS)							
2019 Budget:							
PI 1	Financial viability and sustainability of LWD operations 1. Collection Efficiency 2. Current Ratio 3. Average Net Income	92.004% 3.93:1 1,674,660.82	90% 1.5:1 418,465.62	Commercial Services Dept. Finance Services Dept. Finance Services Dept.			Based on 2009 Water District Industry Average

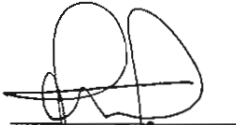
MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT FY 2018 ACTUAL ACCOMPLISHMENT	DEPARTMENT FY 2019 TARGET	RESPONSIBLE BUREAU/OFFICES	DEPARTMENT FY 2019 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
PI 2 <i>a. Compliance with COA reporting requirements in accordance with content and period of submission</i> Submission of five financial reports: 1. Statement of Management Responsibility for Financial Statement 2. Notes to Financial Statement 3. Pre-Closing Trial Balance 4. Post Closing Trial Balance 5. Detailed Statement of Comprehensive Income 6. Condensed Statement of Comprehensive Income 7. Detailed Statement of Financial Position 8. Condensed Statement of Financial Position 9. Condensed/Detailed Statement of Cash Flow	Submitted to COA Regional Office No. III on February 13, 2018	To be submitted on or before February 14 of year	Finance Services Department			

MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT FY 2018 ACTUAL ACCOMPLISHMENT	DEPARTMENT FY 2019 TARGET	RESPONSIBLE BUREAU/OFFICES	DEPARTMENT FY 2019 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
<ul style="list-style-type: none"> 10. Condensed/Detailed Statement of Financial Position - Opening 11. Statement of Changes in Equity 12. Monthly Data Sheet 13. Performance Indicator 14. Report on the Physical Count of Property, Plant and Equipment 15. Report on the Physical Count of Inventories 16. Journal Entry Voucher (JEV) for conversion of accounts <i>b. Compliance with LWUA reporting requirements in accordance to content and period of submission</i> <ul style="list-style-type: none"> 1. Pre-Closing Trial Balance 2. Post-Closing Trial Balance 3. Detailed/Condensed Statement of Comprehensive Income 4. Detailed/Condensed Statement of Financial Position 5. Statement of Cash Flow 	Submitted to LWUA on January 31, 2018	To be submitted to LWUA on or before January 31 of each year	Finance Services Department			

MFOs AND PERFORMANCE INDICATORS (1)	DEPARTMENT FY 2018 ACTUAL ACCOMPLISHMENT	DEPARTMENT FY 2019 TARGET	RESPONSIBLE BUREAU/OFFICES	DEPARTMENT FY 2019 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS (4)
6. Breakdown of Other O & M (Fixed and Variable) 7. Statement of Changes in Equity 8. Statement of Budget Utilization 9. Monthly Data Sheet 10. Operational Highlights						
PI 3	Compliance to COA AOM	Resolved 74% of COA findings	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency	Finance Services Department		
PI 4	Budget Utilization Rate (BUR) Approved CAPEX budget for the current year should be at least 85% to 90%	85.15%	85%	Finance Services Department		
	- Bacteriological Testing - Physical/Chemical Test - Chlorine Residual Test	12/12 1/yearly daily	monthly once a year daily	Engineering & Operations Department		

Recommending Approval:

EDILBERTO P. SANTOS
Planning Officer



Date

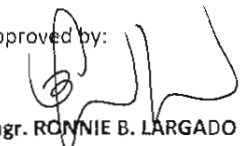
Prepared by:

TERESITA E. DE LEON
Budget Officer

Date

Approved by:

Engr. RONNIE B. LARGADO
General Manager

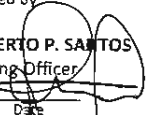



FORM A-1
 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

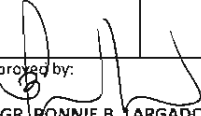
CALUMPIT WATER DISTRICT

Major Final Outputs/Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2019 TARGET for Performance Indicator 1 (3)	FY 2019 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2019 TARGET for Performance Indicator 2 (6)	FY 2019 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2019 TARGET for Performance Indicator 3 (9)	FY 2019 ACCOMPLISHMENT for Performance Indicator 3 (10)	Performance Indicator 4 (11)	FY 2019 TARGET for Performance Indicator 4 (12)	FY 2019 ACCOMPLISHMENT for Performance Indicator 4 (13)	Remarks (14)
A. Water Facility Service Management													
COMMERCIAL SERVICES DEPT. & ENGINEERING OPERATIONS DEPT. Percentage of households with access to potable water against the total number of households within the coverage of the LWD	Percentage of household are being served with potable water	84% of household are being served with potable water											
Percentage of household connections receiving a 24/7 supply of water				100% of household connections are receiving 24/7 supply of water	100% of household connections are receiving 24/7 supply of water								
ENGINEERING OPERATIONS DEPARTMENT Source capacity of LWD to meet demands for a 24/7 supply of water (Ratio of rated capacity of sources over Demand)							Must be $\geq 1.2:1$	1.2:1					
B. Water Distribution Service Management													
ENGINEERING OPERATIONS DEPARTMENT Percentage of unbilled water to the water production NRW should not exceed 30%	Must be $\leq 30\%$ for the year	$\leq 30\%$ for the year											
All water samples during the year should pass the physical-chemical and microbiological tests as required by PNSDW 2017				0.2ppm. No deviation from chlorine residual PNSDW standard 12/12 bacte-test 1 Physical/Chemical Test	0.2 ppm. No deviation from chlorine residual PNSDW standard								
COMMERCIAL SERVICES DEPT. & ENGINEERING OPERATIONS DEPT. Average response time in hours to restore service (major repair) when there are interruptions due to line breaks and/or production equipment or facility breakdown as reflected in the Citizen's Charter of the LWD							Within 24 hours, major & minor leakages will be repaired & water supply will be restored	Within 24 hours, major & minor leakages will be repaired & water supply will be restored					
B. Support to Operations (STO)													
ADMINISTRATIVE DEPARTMENT Staff Productivity Index One hundred twenty (120) service connections for Categories A to C shall be strictly observed in the determination of the total number of positions in a LWD	120:1	240:1 based on 23,278 active service connection											Regular Employees as of 2019 is 97

Major Final Outputs/Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2019 TARGET for Performance Indicator 1 (3)	FY 2019 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2019 TARGET for Performance Indicator 2 (6)	FY 2019 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2019 TARGET for Performance Indicator 3 (9)	FY 2019 ACCOMPLISHMENT for Performance Indicator 3 (10)	Performance Indicator 4 (11)	FY 2019 TARGET for Performance Indicator 4 (12)	FY 2019 ACCOMPLISHMENT for Performance Indicator 4 (13)	Remarks (14)
19. List of all on-going Government Projects/Programs/Activities (PPA) 20. Report on Salaries and Allowances (ROSA) including Extraordinary and Miscellaneous Expenses (FME) 21. Statement of Changes in Equity with Comparative Figures for 2012 22. Condensed Balance Sheet with Comparative Figures for 2012 23. Condensed Statement of Income of Income and Expenses with Comparative Figures for 2012 24. Statement of Cash Flow with Comparative Figures for 2012 25. Annex A-6, A-7, A-8, A-9 26. List of Accountable Officers with Unliquidated Cash Advances 27. Copy of JEV for Closing Journal Entries 28. Report on the Physical Count of Property, Plant and Equipment 29. Report on the Physical Count of Inventories b. Compliance with LWUA reporting requirements in accordance to content and period of submission: 1. Pre-Closing Trial Balance 2. Post Closing Trial Balance 3. Detailed Statement of Income and Expenses 4. Condensed Statement of Income and Expenses 5. Detailed Balance Sheet 6. Condensed Balance Sheet 7. Cash Flow Statement 8. Breakdown of Other O & M (Fixed and Variable) 9. Statement of Changes in Equity 10. Statement of Budget Utilization 11. Monthly Data Sheet 12. Operational Highlights				Submitted to LWUA on January 16, 2017	To be submitted to LWUA on or before January 31 of each year								
Compliance to COA AOM: Resolve at least 30% of COA findings stated in the COA AOM issued to the agency							Resolved 67% of COA findings	Resolve at least 30% of COA findings stated in the COA AOM issued to the agency					
Budget Utilization Rate (BUR): Approved CAPEX budget for the current year should be at least 85% to 90%										at least 85% to 90%	85%		
ENGINEERING OPERATIONS DEPARTMENT - Bacteriological Testing - Physical/Chemical Test - Chlorine Residual Test				12/12 1/yearly daily	monthly once a year daily								

Prepared by:

 EDILBERTO P. SANTOS
 Planning Officer
 Date


 TERESITA E. DE LEON
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 ENGR. RONNIE B. LARGADO
 General Manager
 Date