



CALUMPIT WATER DISTRICT

Calumpit, Bulacan

CERTIFICATE OF COMPLIANCE


(Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes)

I, **RONNIE B. LARGADO**, Filipino, of legal age, **GENERAL MANAGER** of the **CALUMPIT WATER DISTRICT**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The CALUMPIT WATER DISTRICT including its five (5) departments has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 20th of July, 2020 in Calumpit, Bulacan, Philippines.


Engr. RONNIE B. LARGADO
 General Manager
 Calumpit Water District

SUBSCRIBED AND SWORN to before me this 21 JUL 2020 of 2020, 2020 in Malolos City, Bulacan, Philippines, with affiant exhibiting to me his Emp ID No. 001 issued on _____ at _____.

NOTARY PUBLIC/ADMINISTERING OFFICER

ATTY. JEREMY T. MELO
 NOTARY PUBLIC FOR THE PROVINCE OF BULACAN
 COMMISSION NO. PNC-11 MB-2020
 UNTIL DECEMBER 31, 2021
 ROLL OF ATTORNEY'S NO. 72925
 IBP NO. 102322 JANUARY 07, 2020
 ADMITTED TO THE BAR 2019
 PTR NO. 8207537 01/06/2020-MALDLOS CITY, BULACAN
 ADDRESS: 6/F MALDLOS RESORT CLUB ROYALE FAUSTA VILLAGE
 MALDLOS CITY OF MALDLOS, BULACAN. 3000

Doc. No.: 387
 Page No.: 79
 Book No.: 1
 Series of 2020

"CWD... Patuloy sa Serbisyo"