



CALUMPIT WATER DISTRICT

Calumpit, Bulacan

CERTIFICATE OF COMPLIANCE

(Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes)

I, **RONNIE B. LARGADO**, Filipino, of legal age, **GENERAL MANAGER** of the **CALUMPIT WATER DISTRICT**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The CALUMPIT WATER DISTRICT including its five (5) departments has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written in English and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 23rd of November 2020 in Calumpit, Bulacan, Philippines.


Engr. RONNIE B. LARGADO
General Manager
Calumpit Water District

SUBSCRIBED AND SWORN to before me this 24 NOV 2020, 2020 in Malolos City, Bulacan, Philippines, with affiant exhibiting to me his Company ID No. 002 issued on _____ at _____.

ATTY. JEFFREY T. MELO
NOTARY PUBLIC / ADMINISTERING OFFICER FOR PROVINCE OF BULACAN

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UNTIL DECEMBER 31, 2021
ROLL OF ATTORNEY'S NO. 72925
IBP NO. 103822 - JANUARY 07, 2020
ADMITTED TO THE BAR 2015
PTR NO. 8207537, 01/06/2020 - MALOLOS CITY, BULACAN
ADDRESS: 15/F MALOLOS RESORT CLUB ROYALE, FAUSTA VILLAS
MALOLOS CITY OF MALOLOS, BULACAN, 3000

"CWD... Patuloy sa Serbisyo"